

Broadband Cell, Corporate Office
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भारत संचार निगम लिमिटेड
(भारत सरकार का उपक्रम)
BHARAT SANCHAR NIGAM LIMITED
(A Govt. of India Enterprise)

No. 64-107/14-BB

Dated 27-03-2014

To
The CGMs
All Telecom Circle and Metro Districts

URGENT

Sub: Reg.-removing jumper/connectivity for unused/disconnected broadband connections

Ref: [1] GM/BBNW/Multiplay/2013-14 dated 06-12-2013
[2] GM/BBNW/Tech/2012-13 dated 10-10-2012
[3] GM (NOC)/BBNW/BG/Multiplay/Tech/2012-13/48 dated 31-08-2012
[4] BSNLCO letter no. 64-203/2012/BBO dated 07-09-2012

1. Kindly refer to letters under reference regarding removing jumper/connectivity for unused/disconnected broadband connections vide which it was instructed to remove connectivity/jumpers from DSLAMS to customer premises for disconnected/closed broadband connections.
2. It is reported that huge numbers of unwanted authentication hits are still observed on BNG due to non removal of connectivity/jumpers from DSLAMs to customer premises for disconnected/closed broadband connections, which is causing high CPU utilization of BNG, leading to degradation of Broadband services in the respective BNG area.
3. You are once again requested to complete above said activity on top priority and send the compliance certificate to this office latest by 10-04-2014.


(Deepak Garg)
Addl. GM (NWP-BB)

Copy to:

1. Dir (CFA) for information please.
2. CGM, BBNW Circle for information please.